

EXTRA HELP WITH USING THE CHRISTIAN AID WEEK 2010 DVD

Using the DVD

1) To play high-quality versions of the films, insert the disc into a DVD player. When using a DVD player, you will only be able to see the films, not the other resources on the disc.

2) To see all of the resources on the disc, insert it into a PC or Mac. In many computers, a full menu of all resources will appear automatically when you insert the disc. However, this will often not be the case (particularly in Macs) and some computers will handle the DVD differently. If this happens, please see the instructions below.

Only seeing films?

When inserted into some computers, the disc will automatically run showing the FILM MENU only. If this happens, follow the steps below to access all resources.

ON PC

Close/exit your DVD-playing software which has automatically opened and go to 'My Computer' (this may be named differently on your PC, but it is simply your main computer access icon or button). Right-click on the DVD icon and choose 'Explore' by left-clicking, then double-click on the '**start** application' icon (which may appear as 'start.exe') taking care not to confuse this with the 'start' bitmap image you may also be able to see. After a brief pause, the DVD should then open and bring up the full menu of resources.

ON MAC

Quit/exit your DVD-playing software which has automatically opened, double-click on the DVD icon on your desktop, then double-click on '**StartMac**'. After a brief pause, the DVD should then open and bring up the full menu of resources.

Nothing happening at all?

In other computers, nothing will happen when you insert the disc. If this is the case, follow the steps below to access all resources.

ON PC

Go to 'My Computer' (this may be named differently on your computer, but it is simply your main computer access icon or button). Right click on the DVD icon and choose 'Explore' by left-clicking, then double-click on the '**start** application' icon (which may appear as 'start.exe') taking care not to confuse this with the 'start' bitmap image you may also be able to see. After a brief pause, it should then open and bring up the full menu of resources.

ON MAC

Double-click on the DVD icon on your desktop, then double-click on '**StartMac**'. After a brief pause, it should then open and bring up the full menu of resources.

Why does it not just open automatically as it should?!

Unfortunately, because all computers are set up differently, and have different ways of running, it is difficult to create a DVD which opens automatically in the same way in every computer. The disc will work differently in Macs and PCs and also with different set-ups and operating systems. We are constantly working to try to make our discs as simple to use as possible!